E-FILING DEMONSTRATION: TIPS FOR DV ADVOCATES FILING ON BEHALF OF SRLs

1. Preparing your documents for e-filing

a. Formatting Requirements

- i. **Documents must be "final versions."** If you are using fillable forms, make sure to Print to PDF to flatten into a non-editable version before uploading to preserve all your inputted information.
- ii. **Every distinct document must be a separate PDF.** Unlike the obsolete methods (resource accounts/fax filing), you CANNOT submit one complete package with all of your documents. E.g., DV-100, DV-109, and DV-110 must all be separate documents.
- iii. **Documents must be text searchable.** This is required by Rules of Court 2.256. This means that, unless you have OCR software, you should NOT be filing scanned documents; use type-filled forms or Word documents saved as PDFs whenever possible.
- iv. Attachments must be bookmarked. This is required by Rules of Court 3.1110(f)(4), but optional for self-represented litigants. The easiest way to do this, especially if you do not have a full PDF editing software, is to use Bookmarks and Hyperlinks in Microsoft Word, and Save as PDF.

*Sample guide on Bookmarking.

- b. **E-sign OR sign a physical copy**. E-signature programs (e.g. DocuSign, HelloSign, Lawyaw) are accepted but NOT required. Rules of Court 2.257 says that for documents signed under penalty of perjury, the e-filer is deemed to have signed if they e-sign (including /s/ First Last) OR sign a physical copy. You do NOT need to upload a scan of the signed physical copy, it only needs to be available for inspection upon request.
- c. **Include a Fee Waiver if eligible**. Although no fees are charged for DVRO filings, a fee waiver ensures there are no additional e-filing fees charged by the court or EFSP.

2. Avoiding errors in E-filing

- a. Filing location: check first, and verify address/alternate names
- b. **New vs. Existing case**: if there is a case number, it is an existing case, even if you have never e-filed before
- c. **Case category**: for DV, make sure to select Family, not Civil Restraining Orders
- d. **Filing code**: type of document make sure it matches the name of the judicial council form
- e. **Security**: determined by filing code
- f. **Attachments**: be very cautious not to attach anything that should be a separate form
- g. Add all required documents to a single "envelope" to submit together.
- h. **Check your e-mail** for documents returned by *BOTH the EFSP and the court resource account* and forward as needed documents from the court will not automatically be sent to courtesy copy recipients.
- i. **Supplemental filings:** repeat the process for any additional filings, including Proof of Service
- 3. Contact your EFSP or the court (FLefilesupport@lacourt.org) for troubleshooting assistance. Also refer to the court's FAQs and Judge Riff's efiling presentation for more information.
- 4. **Contact us** with systematic issues you or your clients are experiencing; we may not be able to solve the issue, but we can hopefully raise it up to the court:

Julia Lee, Legal Aid Foundation of Los Angeles <u>jolee@lafla.org</u> Kate Forrest, Jenesse Center <u>kforrest@jenesse.org</u>